



Manufacturers of WebbLok and WebbGlide – Made in USA

Safe, Cordless, Built Tough – Guaranteed.

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O&M – WebbLok (formerly Level-Lok)

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A. Background

Although TJC does not endorse products, it does inspect facilities for accreditation. In over 30 years of use, the WebbLok shade system, designed specifically for behavioral health facilities, has consistently assisted facilities in passing their TJC inspections.

WebbShade has been manufacturing window shades in the USA for almost 70 years, including WebbLok which was introduced in 1978 specifically for behavioral health environments. The next year, VAMC Loma Linda became the first facility to use WebbLok for enhancing their behavioral health environment.

The cordless WebbLok shade has been a proven solution in VAMC behavioral health areas for over 35 years, resulting in a durable, cost-effective product meeting all TJC safety requirements. WebbLok shade systems are also installed in numerous private psychiatric facilities nationwide, including extremely abusive environments such as forensic areas, and are the corporate standard for the approximately 200 facilities managed by Universal Health Services, Inc. Additionally, WebbShade has been on GSA Contract with the Federal Government for over 30 years.

B. Operation

1. To lift the shade up, squeeze together the finger clips. The shade will move up to a predetermined stop in the track. Repeat this step until the desired openness is achieved.
2. To lower the shade, pull down on the shade skirt until it reaches the level desired. Another option would be squeezing on the finger clips which will release the shade from the track so that it may be positioned lower as well.

C. Maintenance

1. The WebbLok shade system is designed with “end tips” which absorb the brunt of any force placed on the bottom rail. The purpose is to create a breaking point on the shade which is not only inexpensive and easy to repair/replace, but also works to keep shade parts completely contained within the shade system, resulting in no loose parts. Even when an end tip is broken, it remains completely contained in the track.

Once the security fastener at the top of the track is removed, you then pull the end tip up and out of the guide track, then simply thread in another one, and replace the shade to its original state.

2. WebbShade commissioned independent testing determining that an unmodified end tip will break at approximately 35lbs, when dropped from a height of 8". To achieve varying levels of breakaway weight requirements, the end tips can be modified in manufacturing, for instance, to a 15 lb. (or less) breakaway from an 8" drop.
3. In addition, the steel "security box" and "back plate" eliminate access to the roller and are manufactured to widths no greater than 60". In special cases where needed, for window widths up to 70", higher gauge steel is used.

D. Cleaning

1. General Fabrics - You may use alcohol, solvent*, citrus or bleach based cleaners on any non-printed fabrics. Avoid using non-diluted bleach as, over time, this may compromise the anti-microbial properties of the fabric. When in doubt, spot test an inconspicuous area before using a cleaning agent over the entire shade.
**Acetone based solvents, as are used in dry cleaning, are not recommended.*
2. Custom Printed Fabrics* - Use a mild soap and water mixture applied with a non-abrasive sponge or cloth. You may use any type of disinfectant or cleanser as long as you DO NOT USE alcohol or solvent based cleaners, citrus based cleaners, any abrasive materials and/or any chemicals containing bleach.
Use of materials listed above will result in the printed pattern being removed from the fabric and will void the WebbShade 3 year fabric warranty. As a suggestion, if in doubt, spot test an inconspicuous section of the material before wiping the entire shade with cleaner. *Also applies to Vertilux Noche Blackout fabrics.
3. Hardware - Guide tracks may be lightly sprayed (inside) using silicone lubricant only. Never use petroleum based lubricant.

E. Warranty

All of the WebbLok hardware is warrantied for 15 years from the date of installation against defects in workmanship.

F. Summary

WebbLok has proven to be a cost-effective solution to numerous adult/adolescent psychiatric inpatient units, including extremely abusive environments such as forensic areas, by providing a durable, maintenance-free shade designed to accommodate the safety and operational needs of the behavioral health client.

If you require further information, please feel free to contact Webb at 800-262-9322.